

# SPRINGHILL SUITES®

BY MARRIOTT

## BEACH HOUSE

— BAR & GRILLE —

October 9, 2020

Ms. Cheryl Young  
Seville Square Realty  
308 E Government Street  
Pensacola, FL 32502

Ms. Young:

I have had the pleasure of working with Gretchen Carter for just over two years. She is an incredible asset to our community, and I have found her work ethic and professionalism to be exemplary. I can highly recommend her to help your clients organize and stage their homes so they can sell their homes for the most money in the least amount of time, which is the name of the game in real estate.

I have personally observed her organization skills to be thoughtful and creative. In addition, when thinking through the process of reorganizing my personal home after a significant life event, I found her advice incredibly helpful. Gretchen and I have attended many community service events and meetings together and she is always on time and contributes more than most. She truly has a servant's heart.

Gretchen has been very helpful organizing our Housekeeping Appreciate Week event each year for the SpringHill Suites by Marriott® Navarre Beach. This year was particularly challenging because of COVID. We have hired twice as many housekeepers to comply with the CDC recommendations and Marriott International's new standards for cleanliness. Couple that with the reality of our revenue situation this year due to the beach being shut down. Our budget was near zero for twice as many people. Gretchen not only accepted the challenge we handed to her but excelled!

Please consider this letter of recommendation and feel free to reach out if I can answer any questions you might have.

Sincerely,



Gail Smith, Director of Sales